



Your Telehealth Benefit



MDLIVE Medical

What do you get?



Speak to a doctor 24/7/365



Choose your doctor from the nation's largest telehealth network in the U.S.



Your prescriptions will be sent instantly to your pharmacy of choice



24/7 customer support



Private, secure, and confidential appointments

Our doctors can recommend treatment and write prescriptions (when needed) for many non-emergency medical conditions.

- Acne
- Allergies
- Asthma
- Bronchitis
- Cold & Flu
- Diarrhea
- Ear Infections
- Fever
- Headache
- Infections
- Insect Bites
- Joint Aches
- Nausea
- Pink Eye
- Rashes
- Respiratory Infections
- Sinus Infections
- Skin Infections
- Sore Throat
- Urinary Tract Infections

Pediatric Care related to:

- Cold & Flu
- Constipation
- Ear Infections
- Nausea
- Pink Eye
- And More!

Exceptional Care, Anywhere.

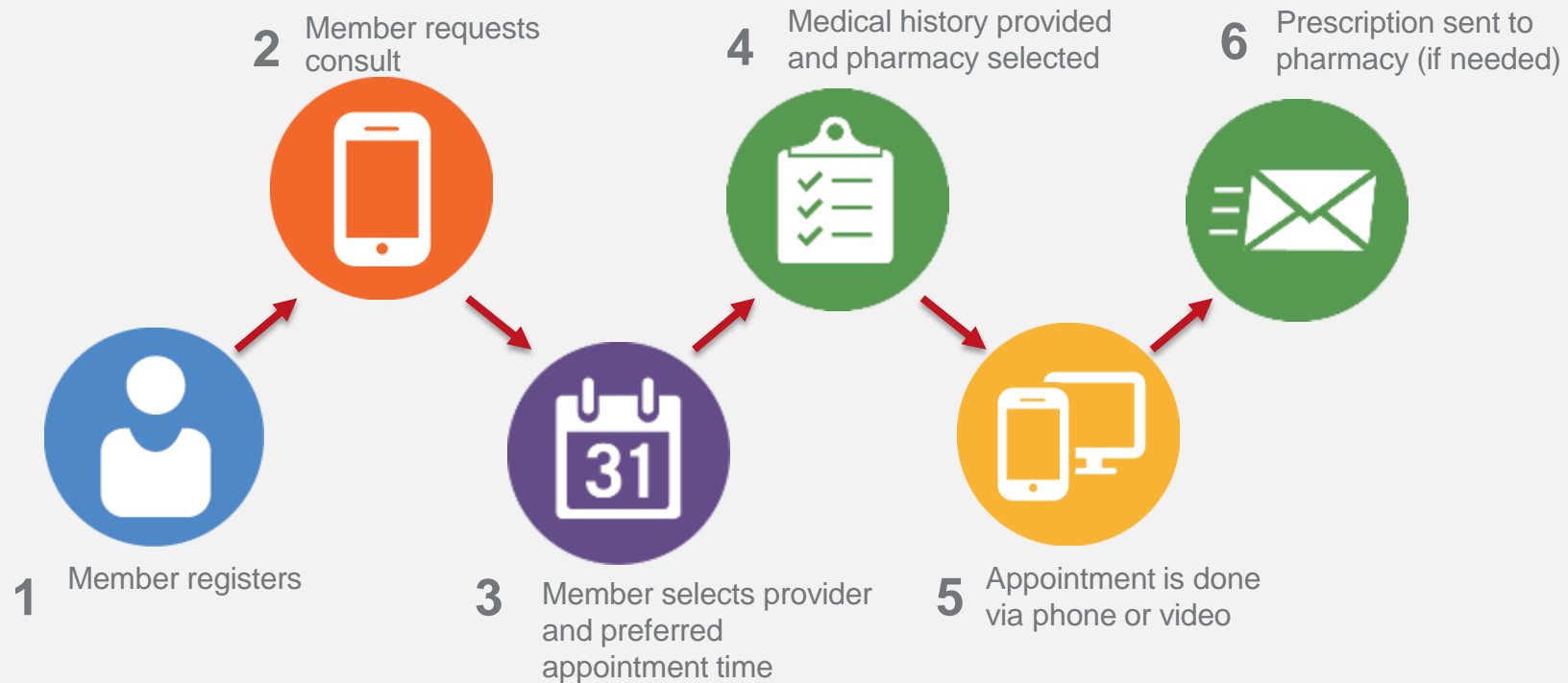
MDLIVE
Virtual Care, Anywhere.

With MDLIVE, you can get the care you need, when you need it, without stepping foot in the doctor's office.

All for just \$10 per consultation!



MDLIVE Makes It Easy!



MDLIVE Therapy

CONVENIENCE

- ✓ Improved, convenient access to behavioral health care
- ✓ Reduced travel time to and from appointments
- ✓ Fast provider response time to confirm appointment

IMPROVED ACCESS TO CARE

- ✓ Virtually connect with a Psychiatrist or Therapist 4X faster than industry norms
- ✓ Decreased barriers to care
- ✓ Care coordination with PCP and other providers

¹ Molfenter T. Reducing appointment no-shows: going from theory to practice. *Subset Use Misuse*. 2013;48(9):743-749.

² Breakthrough Behavioral Health, an MDLIVE Company patient utilization data annualized 2014.





Psychiatrists

Psychiatrists are medical doctors who primarily prescribe medication.

MDLIVE behavioral psychiatrists can prescribe many types of antidepressants and mood stabilizers, among other things. They cannot prescribe controlled substances (narcotics, benzodiazepines, or stimulants).

Services

- ✓ Diagnostic Assessment
- ✓ ePrescribing
- ✓ Ongoing Med Management
- ✓ Care Coordination

Commonly Treated Conditions

- ✓ Depression
- ✓ Anxiety
- ✓ Child / adolescent
- ✓ Coping with loss and grief



Psychologists & Counselors

Psychologists and counselors provide guidance, counseling, and support through conversation.

All of our counselors (including therapists and psychologists) are licensed to practice independently, and are credentialed by MDLIVE Behavioral's dedicated team.

Services

- ✓ Initial Assessment
- ✓ Ongoing Counseling
- ✓ Care Coordination

Commonly Treated Conditions

- ✓ Depression
- ✓ Anxiety
- ✓ Child / adolescent
- ✓ Coping with loss and grief
- ✓ Stress and challenges of everyday life



HD Video and Quality Sound

You will experience state-of-the-art technology for your virtual office visit.



24/7/365 Video Service

By appointment, you can have sessions any time or day throughout the year.



Web and Mobile Access

Use your laptop, tablet or smartphone to conveniently access providers.



Robust Provider Profiles

You can browse our provider profiles to find the right one for you. Our providers include psychiatrists, psychologists, and licensed Therapists



Secure Messaging

You can communicate with your provider in a private, secure way.



Online Scheduling System

Through the integrated member portal, we make it easy for you to manage your appointments from setting up your initial appointment to rescheduling or canceling your session.

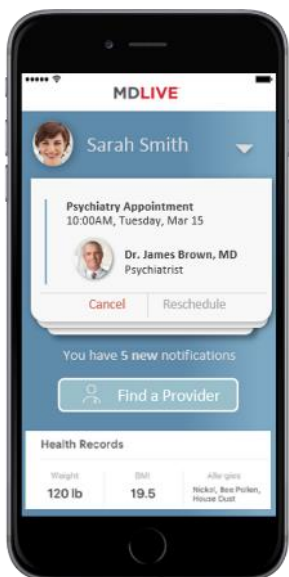
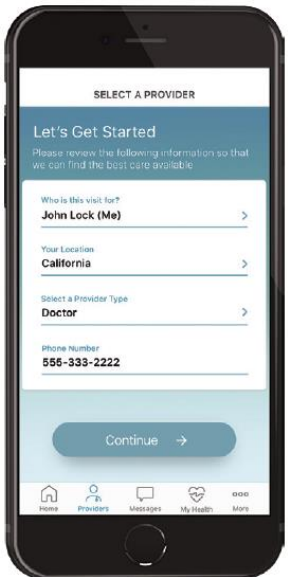
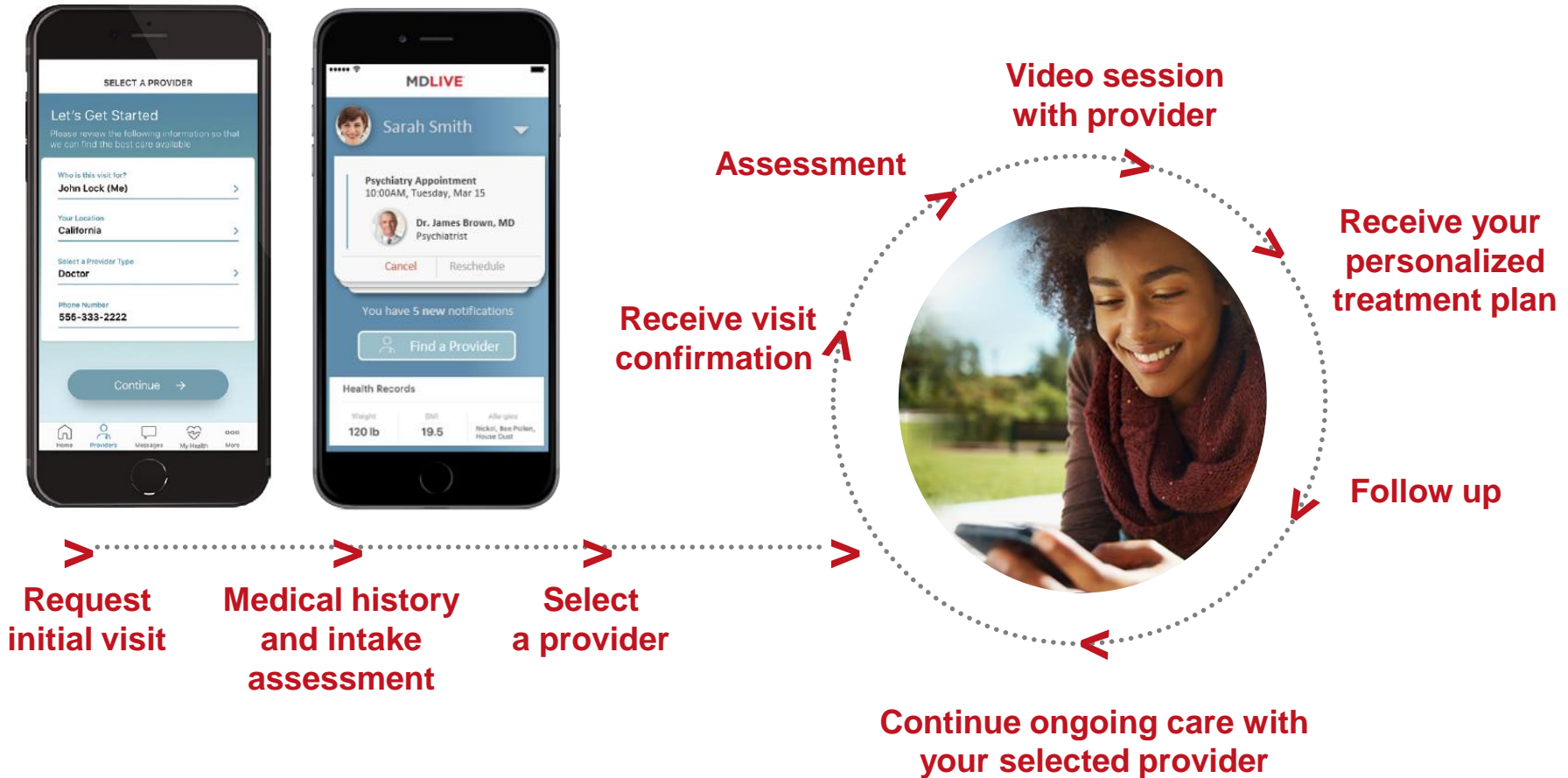


Online Payments

We provide a convenient way to make a co-payment through our online credit card processing system.

How it Works: The Member Experience

Designed and optimized using best practices for client engagement and customer experience



Activate Your Account!

MDLIVE[®]
Virtual Care, Anywhere.

Have you activated your account yet?

MDLIVE.com/Pearson

+1 (800) 657-6169



Download the MDLIVE App



Your cost is just \$10 per consultation
for medical and behavioral health
sessions!

MDLIVE[®]



Questions?

Call 1 (800) 657- 6169

